



IN MEMORY OF STEPHANIE CHARITABLE TRUST

Inc.: 5 July 2024. Reg. No.: 1208999

Privacy Policy

Effective Date: **1 April 2026**

This privacy policy explains how In Memory of Stephanie Charitable Trust collects, uses, and protects your personal information when you use our website or contact us.

The Trust is a Charitable Incorporated Organisation (CIO) registered in England and Wales under charity number **1208999**.

Who We Are

In Memory of Stephanie Charitable Trust works to promote mental health awareness, support suicide prevention initiatives, and assist children and young people experiencing poor mental health.

Contact email: enquiries@inmemoryofstephanie.org.uk

Postal address:
28 Featherston Road
Streetly
Sutton Coldfield
B74 3JN
United Kingdom

What Information We Collect

We may collect and process the following personal information:

- Your name
- Email address
- Postal address (where voluntarily provided)
- Information included in messages or enquiries you send to us
- Donation-related information shared with us by fundraising platforms

We do not collect or store payment card details or bank account information.

Donations

We may receive donations through third-party fundraising platforms such as Zeffy and GoFundMe.



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When you donate through these services, they process your payment information securely on their own systems. We may receive limited information such as:

- your name,
- email address,
- postal address,
- donation amount,
- and any message you choose to include.

Your financial information is handled directly by the donation provider and is subject to their own privacy policies.

How We Use Your Information

We use personal information to:

- Respond to enquiries and communications
- Administer donations and supporter communications
- Maintain internal records
- Comply with legal and regulatory obligations
- Improve our website and charitable activities

We do not sell, rent, or trade personal information to third parties.

Legal Basis for Processing

Under UK data protection law, we process personal information on the basis of:

- Legitimate interests — operating and administering the charity
- Consent — where you voluntarily contact or support us
- Legal obligations — including charity and accounting requirements

Data Sharing

We only share personal information where necessary, including with:

- Website hosting or IT service providers
- Donation and fundraising platforms
- Professional advisers where required
- Regulatory or legal authorities when legally obligated

We do not share personal information for marketing by third parties.



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Data Retention

We retain personal information only for as long as reasonably necessary:

- General enquiries: usually up to 24 months
- Donation and accounting records: as required by UK charity and tax law

Information no longer required is securely deleted or destroyed.

Data Security

We take reasonable technical and organisational measures to protect personal information from unauthorised access, misuse, loss, or disclosure.

However, no internet-based service can ever be guaranteed completely secure.

Cookies

Our website may use basic cookies or analytics tools to help us understand website usage and improve performance.

You can control cookies through your browser settings.

Your Rights

Under the UK GDPR, you have rights including:

- The right to access your personal data
- The right to correct inaccurate information
- The right to request deletion of your data
- The right to restrict or object to processing
- The right to withdraw consent where applicable

To exercise any of these rights, please contact us at: enquiries@inmemoryofstephanie.org.uk

You also have the right to complain to the UK Information Commissioner's Office (ICO).

Changes to This Policy

We may update this privacy policy from time to time. Any updates will be published on this page with a revised effective date.